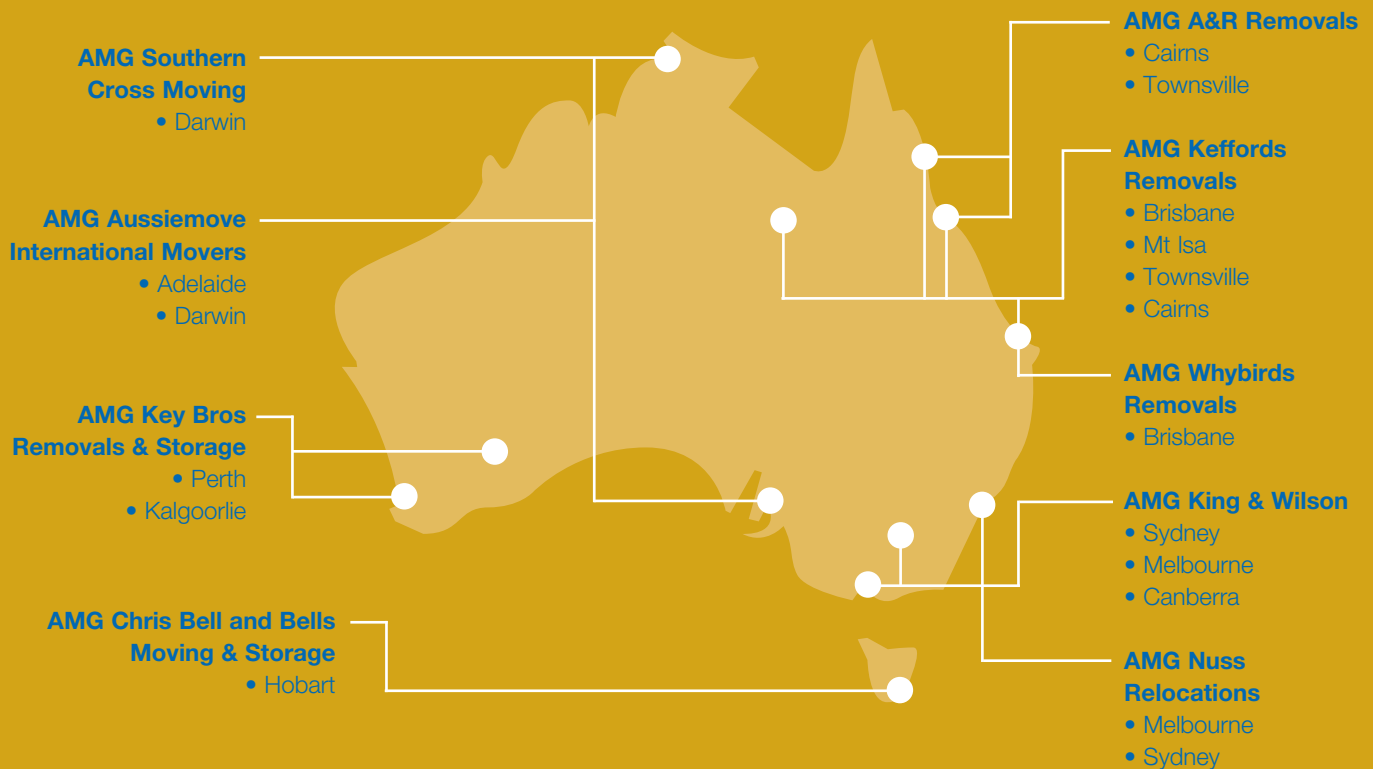




Australia's Premier Moving Alliance



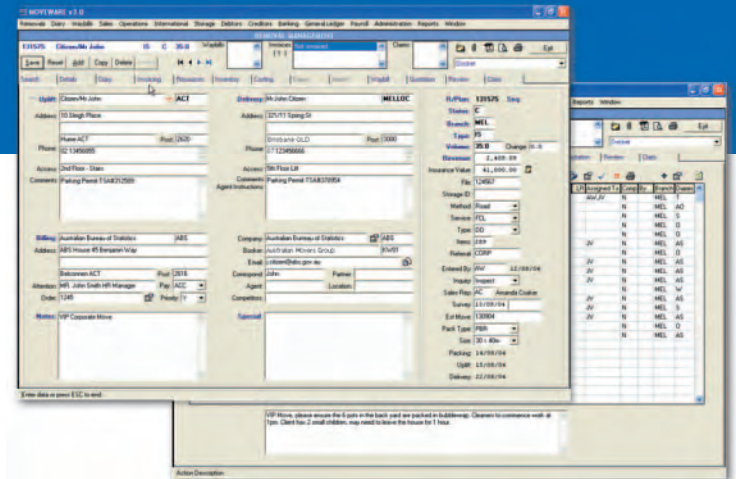
Australia's Premier Moving Alliance



The Australian Movers Group (AMG) is Australia's largest independent moving alliance with fully operational branches in all capital cities and strategically located regional centres.

The AMG was established in 1991 as an exclusive network of quality focused interstate removal companies. Since its inception, the AMG has continued to grow rapidly and has developed a reputation with its customers for a standard of personal care and attention which can only be achieved by motivated, locally owned Australian businesses with a common identity, shared resources and a focus on people.

Many of Australia's most successful corporations choose to entrust AMG partner companies with their domestic and international staff mobility requirements, secure in the knowledge that employees and their families are receiving the very best service right across the network.



We equip our people with sophisticated, purpose-built moving software to track every aspect of your move.

Our reputation is our people

We understand that moving is a personal and individual experience.

However, we also recognise that your successful move requires the complete commitment of every member of our organisation.

This is why we devote such significant resources to staff selection, training and retention.

Our Moving Consultants are trained to provide you with the very best advice and service from the moment you first make contact with us.

- We will undertake a thorough inventory of your belongings and your requirements.
- We can provide you with a clear, unambiguous fixed priced quote with no hidden surprises.
- Finally, we will coordinate every aspect of your move and keep you posted each step of the way.

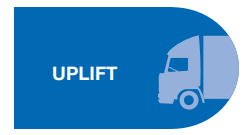
All AMG branches use the same customised move management software in order to effectively integrate work processes, achieving superior levels of efficiency and customer service.

Our commitment to quality and security means that we only use company-trained staff for our packing and removal services.

I want to thank all your staff for the wonderful way you carried out my recent move from Ipswich to Melbourne. You did a great job with all my belongings and between the men and the office staff, everything was taken care of for me. The men from Melbourne were very nice and moved everything in with no damages and no stress. Thank you all.

Dorothy Byrne Rosebud VIC

A change in lifestyle or a new job



Moving locally or interstate

From the moment your move is booked, we work hard to ensure every aspect is prearranged and ready for the big day.

Our Moving Consultants will provide you with:

- A detailed Moving Schedule, including confirmation of dates for all services
- A dedicated Move Coordinator, who will be your main point of contact in the office during your move










- Insurance documentation and factual advice to assist you with your transit insurance requirements.

The strength of the AMG lies in the combined capabilities of independent movers located around Australia. Together we own and operate a national network that is innovative with resources that cannot be matched.

We operate a diverse range of clean modern vehicles to suit just about any situation, ranging from smaller prepacking support vehicles and removal vans to larger interstate vehicles and containers.



interstate or overseas

| | |
|--|--|
| TRANSPORT/ STORAGE | DELIVERY  |
| LOCAL/ INTERSTATE  | UNPACKING  |
| OVERSEAS SEA/AIR  | HOUSE CLEAN  |
| STORAGE  | VEHICLE DELIVERY  |
| | PET DELIVERY  |
| | REMOVAL OF PACKING DEBRIS  |

Australian Movers Group services

- Australia Wide Interstate Moving
- International Moving
- Local Moving
- Employee Relocation Services
- Office Moving
- Packing
- Custom Crating
- Valet Unpacking
- Vehicle Transportation
- Pet Transportation
- Long & Short Term Storage
- Insurance

From the moment your move is booked, we work hard to ensure every aspect is prearranged and ready for the big day.



Just letting you know how very happy we are with the service we received when moving to Toowoomba. The men took great care with our belongings and with a few laughs along the way, made our move both efficient and enjoyable.

Darryl Andrews
Toowoomba QLD

Moving overseas



Moving overseas requires careful planning, specialised knowledge and a strong network of international partners to ensure your precious household and family belongings arrive safely and on time.

AMG provide a complete range of quality international moving services both into and out of Australia.

Through our partnership with a worldwide network of quality moving companies, AMG partners can ensure your belongings receive first class care and attention from the moment they leave your Australian residence, to their destination overseas.

Wherever possible, AMG works exclusively with overseas partners who have demonstrated the quality of their services. We regularly visit our overseas partners to review their facilities and to strengthen our partnerships.

An AMG International Moving Consultant will provide you with:

- A detailed moving schedule, including confirmation of dates for all services
- A dedicated International Move Coordinator
- Insurance documentation and factual advice to assist you with your transit insurance requirements.
- Packing to international moving standards
- Export wrapping of all furniture items
- Full export documentation
- Expert loading of sea freight container or air freight consignment
- Customs clearance and advice
- Quarantine clearance and advice
- Full destination delivery services including unpacking and removal of packing debris

AMG also offers the following additional services on international moves:

- Pre-move assistance
- House cleaning
- International pet transfer and boarding including vaccinations and quarantine
- International vehicle transfer including customs clearance and quarantine inspection
- Maid service to help you quickly establish your new home

Just a short note to thank you for the wonderful service we received during our move from Caloundra to Kent in the UK. The goods arrived without any damages whatsoever and they arrived within the time frame that you had promised. The clearance and delivery took place without any hassles and we will recommend you to all our friends.

Gary & Darlene Rogers Erith Kent UK



Wooden Lift Van

When you have insufficient volume to warrant a shipping container, your belongings can be loaded into a specially designed liftvan and shipped overseas with other belongings in a shipping container to provide a secure yet cost effective option. This is known as LCL (Less than Container Load).



20 Foot I.S.O Shipping Container



40 Foot I.S.O Shipping Container

Sea freight

Sea freight is the most cost effective option for shipping household belongings, and is used for the majority of overseas moves. Shipments are normally conveyed in steel shipping containers, which carry the packed household effects.

Each item of your furniture is individually export wrapped in protective packaging and a complete inventory of belongings is prepared. Containers are shipped with reliable shipping lines utilising modern vessels and equipment.



Air freight

Air freight is normally the preferred option for items that are time sensitive, or for belongings being shipped to difficult destinations where sea freight is not practical. AMG partners are able to provide door-to-door services using quality airlines to virtually any global destination.

Export Wrapping

AMG professional Export Wrapping of all furniture items is one example of making sure your item arrives in perfect condition from the rigours of overseas moving.



Packing

One of the most important determinants of a successful move is the quality of the packing.

At AMG, we pride ourselves on the way in which we prepare your belongings for transit. Our dedicated packing staff are highly trained and use only the best available packing materials.

Our range of packing materials is extensive, and includes specialised cartons as well as a complete range of wrapping materials. Fragile items such as china, glass and ornaments are individually wrapped in clean white paper, acid free tissue or bubble wrap and then packed in double wall cardboard cartons.

Any item requiring specialist care such as fragile antiques, mirrors or marble will be packed in internal wooden crates measured to fit the item, to ensure maximum protection.



STANDARD CARTON

Our most versatile carton and with double wall strength. Ideal for china, crystal, glassware and other breakable household items. Perfect for pots and pans, plastic utensils and kitchenware.



PORTA ROBE

Specially designed to allow hanging clothes to be transported without the need to fold.



PRIORITY CARTON

Used to pack all the essentials that you will need to start setting up in your new home such as leads, remote controls, kettle, and bed legs. Usually the last carton loaded and the first one unloaded.



FLAT PACK

This carton is used in international moves to transport clothing and linen practically and efficiently.



CELLAR PACK

A sturdy carton with cushioned inserts to ensure safe transportation of your valuable wines. Suitable for storage of wine for prolonged periods. Also available on request is an insulated version for maximum protection.



ART PACK

Designed to provide maximum protection for your pictures, mirrors and paintings.



BOOK CARTON

Specially constructed to protect books of all sizes. Also suitable for video cassettes, CDs, DVDs, shoes and tools.



LAMP SHADE CARTON

Designed to protect delicate lamp shades from being crushed in transit.



PROTECTIVE COVERS

High quality, custom-sized protection for beds, lounge suites and other soft furnishings. Keeps items free of dust, dirt and moisture.



CUSTOM CRATING

Wooden crates custom-made to protect any item and in compliance with ISPM 15 standards.



Storage

You may not wish to take all of your belongings with you to your new home.

This could be for any number of reasons: a temporary interstate or international posting, a smaller property, or the need to move out of your current home before your new home is ready.

We take just as much care with your stored items as we do with those that we move.

You can rest assured that your valued belongings will be kept safely in the best possible condition, until you next require them.

All storage consignments are carefully packed into special storage containers, sealed and stored in one of our

convenient storage facilities. These storage containers and warehouses are clean, dry and secure, and a full inventory of your possessions is always provided.

On the day of uplift, all items for storage are carefully catalogued and securely labelled prior to being loaded. Special items such as billiard tables, pianos or large works of art are stored separately in purpose built bays. Lounge suites and arm chairs are enclosed in sealed protective covers and stored separately.

Should you require access to particular items, this can be arranged easily with prior notice. AMG welcome inspections of our storage facilities.

AMG storage facilities feature:

- Monitored alarm systems and patrolled security
- Regular fumigation ensuring a clean pest free environment
- State of the art electronic consignment control
- Containerised storage, eliminating the risk of your items being mixed with other consignments





Insurance

Insurance is an important part of any household move.

Household belongings are usually insured through a Home Contents policy, which is based on a low-risk situation. However, such policies generally do not apply to goods in transit.

Our Moving Consultants and Coordinators are ASIC-accredited representatives of our licenced insurance broker. They are qualified to provide you with factual insurance information on our insurance product, which has been specifically designed to protect your belongings during transit and/or storage in our warehouses.

We will provide you with a Product Disclosure Statement outlining the basis of our policy and we strongly recommend you read this document.

To give you peace of mind, AMG recommends that you take out transit insurance during the move and also for any period during which your belongings are stored.

We provide a choice of two types of insurance cover: Full Cover and Restricted Cover.

Full Cover

Insures all risks of loss or damage to the insured belongings during transit from any external cause including accidental damage during packing, loading and unloading by AMG or its representatives. However, regardless of which cover you select, belongings packed by the owner are insured only for restricted cover.

Restricted Cover

Insures loss or damage to the customer's belongings during transit resulting from:

- fire and explosion;
- lightning and flood;
- overturning and/or derailment of conveyance;
- collision of vessel, aircraft or conveyance;
- crashing or forced landing of aircraft;
- stranding, sinking, or contact of vessel with any external object other than water;
- entry of water into any vessel, hold, container or place of storage.

Storage Cover

Should your removal involve storage of all or part of your belongings, our storage insurance policy can be extended to cover any period of storage. An additional weekly storage insurance premium is charged, which also ensures that your belongings are covered for their removal out of store to your residence.

Period of Insurance

Our policy commences when your furniture and effects are first moved and ceases when they are delivered to your new residence. Our policy can also be extended to cover periods in storage.

Basis of Settlement

Depending on the age and the nature of your personal effects, you are able to select the basis of settlement in the event of a loss or damage occurring as a result of an insured risk. You have a choice of either Replacement Cost or Market Value up to the declared value of any item. Our Insurance Policy Wording contains detailed information explaining those items that can be insured for Replacement Cost. It is important that you insure your valuable possessions for their full value.

Claims

When the belongings are delivered you should examine their condition and note any items that may be subject to a claim. AMG partner branches must be notified in writing of any potential claims and will ensure that the claims process is managed expediently.

MEMBER



Australian
Furniture
Removers
Association

Only members of AFRA that have successfully completed and passed the accredited training requirements can arrange insurance. We advise that our employees are accredited and approved to arrange insurance as our company is an Authorised Representative of Cowden (Vic) Pty Ltd – Australian Financial Services Licence No. 245658 a licenced Insurance Broker.



Additional services

A successful move may include many additional tasks, some of which you may not even have considered yet.

AMG are able to coordinate valuable support services such as vehicle transportation, house cleaning and valet unpacking to free up your time and hasten the settling-in process. An AMG Moving Consultant will be pleased to include the following options for your consideration.

Valet Service

Unpacking and setting up your new home is not an easy task, often causing stress and strain. Our valet service is the perfect solution, enabling you to get on with more important things by helping to quickly reestablish the home environment.

AMG can provide trained and professional valet assistants to unpack cartons, clean your belongings and place them into freshly wiped cupboards. Clothing is expertly placed into wardrobes and beds are made up with fresh linen. Books are arranged onto bookshelves and crystal and silverware sensibly sorted into buffets and wall units. All packing materials are folded and stacked carefully for our collection. We'll even include fresh flowers to help you relax and enjoy your new home.

You may wish to engage our valet service for a specified period or to perform a selected range of tasks. Your AMG moving consultant will be able to advise you on the range of options and provide you with a written quotation.

House cleaning

Once the moving vehicle is loaded ready to drive to your new home, one of the last things you're likely to want to do is to clean the empty house. We can arrange a full house clean, including window, oven and carpet cleaning. This can be timed to commence as the last items are being moved out.

Vehicle and Motorcycle Transportation

If you are moving a long distance, we can organise safe and effective transportation of your motor vehicle or motorcycle. For prestige high value vehicles we provide a deluxe service offering fully enclosed protection.

Pet Transportation and Boarding

We have not forgotten about these other very important members of your family. Our pet transportation service includes collecting your pets from your home and transporting them to your final destination anywhere in Australia or around the world, telephone access to a registered veterinarian, and assistance with quarantine requirements. We can also arrange for your pets to be boarded until you are ready to welcome them to your new home.

Other services

Services such as caravan and boat transportation, billiard table dismantling and waterbed services can all be arranged professionally and with a minimum of fuss.

Your AMG Moving Consultant will be pleased to assist you with any special needs you may have.



www.australianmoversgroup.com



Scan for more information



Only members of AFRA that have successfully completed and passed the accredited training requirements can arrange insurance. We advise that our employees are accredited and approved to arrange insurance as our company is an Authorised Representative of Cowden (Vic) Pty Ltd – Australian Financial Services Licence No. 245658 a licensed Insurance Broker.